

WARRANTY FORM

WARRANTY PROCEDURE

1. *Contact your local STM BDM*
2. *Complete form and attach the required documents. Email to warranty@stm.net.au*
3. *Claim will be assessed within 2 business days after item arrives in STM Service Centre*
4. *Warranty Team will confirm if the item is eligible for warranty or not*
5. *Authority for return will be issued if applicable*
6. *If item is to be replaced during service period, the faulty item must be received by STM Service Centre first, unless advised in writing*

WARRANTY DETAILS

Please attach a copy of your invoice or provide invoice number

Please attach a photo of the fault

Purchase Date: _____

Purchased From: _____

Description of Fault: _____

COMPANY DETAILS

Company Name: _____

Delivery Address: _____

Suburb: _____ State: _____ Postcode: _____

Contact Name: _____

Phone Number: _____ Mobile Number: _____

Email: _____

Email completed form to warranty@stm.net.au